

Visual Assessment of Cleanliness

Visual assessment is only one of a number of methods available to assess the efficacy of cleaning. Visual assessment is most applicable to the monitoring of 'Hotel Clean' procedures. Evaluation of 'Hospital Clean' procedures should include other measures performed on a periodic basis, such as direct observation and environmental marking tools.

| Quantification of Visual Assessment Techniques: | Example – 25 items inspected | |
|---|------------------------------|----------------|
| Record a site as clean if dust and debris are absent | Clean | = 20 items |
| Record a site as dirty if any of these indicators are present | Dirty | = 5 items |
| Calculate the cleaning rate as a percentage | Cleaning Rate | = 80% of items |

The pass rate for visually clean surfaces will vary with the type of activity taking place in the area. For Hospital Clean, visual assessment should have a cleaning rate of 100%. For Hotel Clean, 80% is acceptable.

Use the following descriptions of visual cleaning assessments applied to items to determine if cleaning is acceptable:

| Item | Standard of Cleanliness |
|---|--|
| Alcohol-based hand rub dispensers | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, stains, and residue ▪ product will be replaced when empty ▪ floor beneath dispenser will be free of product |
| Assist rail | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, and stains ▪ loose and/or broken rails will be reported for repairs and/or replacement |
| Baseboard | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris, and soiling |
| Bed – air | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, stains, hair and strings from casters ▪ handles and controls will appear to be free of dust, soiling, and stains ▪ malfunctioning of electrical and/or mechanical, and deflated bladders will be reported for repair and/or replacement |
| Bed – includes electrical, mechanical and stretcher | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, stains, hair and strings from casters ▪ handles and controls will appear to be free of dust, soiling, and stains ▪ malfunctioning of electrical and/or mechanical will be reported for repair and/or replacement |
| Bedpan flusher / hopper | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, and stains. Leaks will be reported for repair |
| Bedside locker | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, medication, and stains – inside and outside ▪ casters will appear to be free of hair, strings, and grease/grit build-up ▪ inoperable casters, door and/or drawer will be reported for repair and/or replacement |
| Blind – shade, vertical / horizontal | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris, and soiling ▪ broken draw chain, gear and/or torn shade will be reported for repair and/or replacement |
| Blood pressure cuff | <ul style="list-style-type: none"> ▪ will be free of visible dust, medication, soiling and stains |
| Bookcase | <ul style="list-style-type: none"> ▪ will be free of visible dust and debris |
| Cabinet | <ul style="list-style-type: none"> ▪ will be free of visible dust and soiling |
| Call bell and cord | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and hair ▪ frayed cord will be reported and replaced |
| Chair – hard surface and fabric | <ul style="list-style-type: none"> ▪ will be free of visible dust, marks and soiling ▪ torn material, broken/loose armrest and/or legs will be reported for repair and/or replacement |

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| Chair – geriatric | <ul style="list-style-type: none"> ▪ will be free of visible dust, marks and soiling ▪ torn material, broken/loose armrest and/or legs will be reported for repair and/or replacement |
| Chair – wheelchair | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and medication ▪ deflated tires and inoperable wheelchair conditions will be reported for repair and/or replacement |
| Ceiling – painted | <ul style="list-style-type: none"> ▪ will be free of visible marks, soiling, and dust/spider webs ▪ cracks and peeling paint will be reported for repair |
| Ceiling – acoustical | <ul style="list-style-type: none"> ▪ will be free of visible marks, soiling, and dust/spider webs ▪ all broken and stained tiles will be reported for cleaning and/or replacement |
| Closet – locker | <ul style="list-style-type: none"> ▪ will be free of visible dust and debris |
| Commode | <ul style="list-style-type: none"> ▪ will be free of visible dust, medication, and soiling ▪ broken and loose armrests/legs, torn material will be reported for repair and/or replacement |
| Computer and keyboard | <ul style="list-style-type: none"> ▪ will be free of visible dust, soil, smudges and stains |
| Couch | <ul style="list-style-type: none"> ▪ will be free of visible soiling, stains and debris ▪ torn materials, broken/loose armrest and/or legs will be reported for repair and/or replacement |
| Curtain – bed | <ul style="list-style-type: none"> ▪ will be free of visible soiling and stains ▪ stained and/or torn material will be reported for repair and/or replacement |
| Curtain – tracks | <ul style="list-style-type: none"> ▪ will be free of visible dust, soil, smudges and stains |
| Curtain – window | <ul style="list-style-type: none"> ▪ will be free of visible soiling, stains ▪ stained and/or torn material will be reported for repair and/or replacement |
| Desk | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris and smudges ▪ damaged or loose legs, drawers off guides will be reported for repair and/or replacement |
| Door and handle / knob / plate | <ul style="list-style-type: none"> ▪ will be free of visible dust, grease, dirt and scuff marks ▪ doors in need of repairs will be reported for repair and/or replacement |
| Dresser | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris and smudges ▪ damaged or loose legs will be reported for repairs and/or replacement |
| Drinking fountain | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, and stains ▪ fixture will appear to be free of dust, soiling, and stains ▪ cracked and/or broken fountain bowl will be reported for repair and/or replacement ▪ leaking fixture will be reported for repair and/or replacement |
| Electric switch / plate | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and stains |
| Elevator / escalator and tracks | <ul style="list-style-type: none"> ▪ will be free of visible dust, soil, smudges and stains |
| File cabinet | <ul style="list-style-type: none"> ▪ will be free of visible dust and smudges |
| Fire sprinkler | <ul style="list-style-type: none"> ▪ will be free of visible dust and soil |
| Floor – carpet | <ul style="list-style-type: none"> ▪ will be free of debris, visible dust ▪ stains and spills will be scheduled immediately for extraction ▪ torn carpeting will be reported for repair and/or replacement |

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| Floor – resilient | <ul style="list-style-type: none"> ▪ will be free of debris, visible dust, and spills ▪ stains will be scheduled to be scrubbed or stripped and refinished as needed |
| Floor – terrazzo | <ul style="list-style-type: none"> ▪ will be free of visible debris, dust, and spills ▪ stains will be scheduled to be scrubbed or stripped and refinished as needed |
| Floor – masonry | <ul style="list-style-type: none"> ▪ will be free of visible debris, dust, and spills ▪ stains will be scheduled to be scrubbed or stripped and refinished as needed |
| Floor – wood | <ul style="list-style-type: none"> ▪ will be free of visible debris, dust, and spills ▪ gouged and/or scratched floor will be reported for repair and/or replacement |
| Floor drain | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris, and soiling |
| Furniture – small miscellaneous | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris, soiling and smudges |
| Glass inside | <ul style="list-style-type: none"> ▪ will be free of visible dust, smudge marks, and adhesives ▪ chipped, cracked or broken glass will be reported for replacement |
| Glass outside | <ul style="list-style-type: none"> ▪ will be free of visible dust, smudge marks, and adhesives ▪ chipped, cracked or broken glass will be reported for replacement |
| Hood – exhaust | <ul style="list-style-type: none"> ▪ will be free of visible debris, dust, and grease |
| Horizontal surface | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris, stains, medications and spills |
| Hose & cord (medical equipment) | <ul style="list-style-type: none"> ▪ will be free of visible dust and soiling |
| Ice machine | <ul style="list-style-type: none"> ▪ will be free of visible dust and soiling ▪ leaks and/or malfunctioning will be reported for repair |
| Ice scoop | <ul style="list-style-type: none"> ▪ will be replaced by a clean scoop every day |
| I.V. pole / pumps | <ul style="list-style-type: none"> ▪ will be free of visible dust, adhesives, and soiling ▪ casters will be free of dust, debris, hair, and grease/grit build-up |
| Ledge and railing | <ul style="list-style-type: none"> ▪ will be free of visible dust and smudge marks ▪ will be secure to the wall; if not secure, it will be reported for repair |
| Light – ceiling | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and dead pests ▪ cracked and/or broken lenses, and burnt out bulbs will be reported for replacement |
| Light – over bed | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and dead pests ▪ cracked and/or broken lenses, and burnt out bulbs will be reported for replacement |
| Light – spot light | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and dead pests ▪ cracked and/or broken lenses, and burnt out bulbs will be reported for replacement |
| Light – desk & floor | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and dead pests ▪ cracked and/or broken lenses, and burnt out bulbs will be reported for replacement |
| Light – wall mounted | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and dead pests ▪ cracked and/or broken lenses, and burnt out bulbs will be reported for replacement |
| Linen hamper | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris, and hair and strings from casters |
| Mattress | <ul style="list-style-type: none"> ▪ will be free of soiling and stains ▪ tears and cracks will be reported and mattress replaced |
| Mattress cover | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling and stains ▪ tears and cracks will be reported and cover replaced |

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| Mayo stand / table | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, stains, and hair and debris from casters |
| Microwave | <ul style="list-style-type: none"> ▪ will be free of visible dust, food crumbs and stains ▪ malfunctioning will be reported for repair and/or replacement |
| Mirror | <ul style="list-style-type: none"> ▪ will be free of visible dust, smudges, marks, and liquids ▪ cracked and/or broken mirrors will be reported for replacement and/or repair |
| Oven / stove | <ul style="list-style-type: none"> ▪ will be free of visible dust, food, soiling ▪ if malfunctioning, will be repaired and/or replaced |
| Over bed table | <ul style="list-style-type: none"> ▪ will be free of visible dust, food, medication, soiling, and stains ▪ casters will be free of hair, strings, and grease build-up ▪ malfunctioning table, inoperable casters, etc. will be repaired and/or replaced |
| Paper towel dispenser | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, and stains ▪ dispenser will be refilled when empty |
| Phone stall & phone | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris, and smudges |
| Picture frame | <ul style="list-style-type: none"> ▪ will be free of visible dust and debris |
| Pillow | <ul style="list-style-type: none"> ▪ will be free of visible dust and stains ▪ tears and cracks will be reported and pillow replaced |
| Radiator | <ul style="list-style-type: none"> ▪ will be free of visible dust, medication, and soiling ▪ leaks will be reported for repair |
| Refrigerator / freezer | <ul style="list-style-type: none"> ▪ will be free of visible dust, interior frost, soiling, and stains ▪ if malfunctioning will be reported for repair and/or replacement |
| Refrigerator – medication | <ul style="list-style-type: none"> ▪ will be free of visible dust, interior frost, soiling, and stains ▪ if malfunctioning will be reported for repair and/or replacement |
| Rubbish / waste container | <ul style="list-style-type: none"> ▪ will be free of visible soiling ▪ all broken and/or cracked containers will be reported for replacement ▪ clean liner/liners will be placed in the container when cleaned ▪ container should be odour free |
| Sharps container | <ul style="list-style-type: none"> ▪ will be replaced when $\frac{3}{4}$ full |
| Shelves | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris and soiling |
| Shower stall | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, soap scum, and stains ▪ fixtures will be free of dust, soiling, soap scum, and stains ▪ cracked and/or broken walls will be reported for repair and/or replacement |
| Sink – basin & fixtures & exposed piping | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, stains, and soap scum ▪ fixtures will be free of visible dust, soiling, stains, and soap scum ▪ drain pipe will be free of visible dust, soiling, and soap scum ▪ cracked and/or broken sinks will be reported for replacement ▪ leaking fixtures will be reported for repair and/or replacement ▪ grout will be clean and intact |
| Soap dispenser | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, stains, and soap scum ▪ soap cartridge will be replaced when empty |
| Stainless steel | <ul style="list-style-type: none"> ▪ will be polished and visibly free of dust, smudges, marks, and graffiti ▪ scratches and indelible markings will be reported for repair and/or replacement |
| Stairwell | <ul style="list-style-type: none"> ▪ will be free of visible dust, debris, and spills |

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| Table | <ul style="list-style-type: none"> ▪ will be free of visible dust, smudges, soiling and stains ▪ broken and loose legs will be reported for repair and/or replacement |
| Telephone | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, smudges and stains |
| Television / monitor | <ul style="list-style-type: none"> ▪ will be free of visible dust and smudges ▪ if malfunctioning will be reported for repair and/or replacement |
| Toilet & fixtures | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, and stains ▪ fixtures will be free of dust, soiling, and stains ▪ cracked or broken bowl and/or seat will be reported for replacement ▪ leaking fixtures will be reported for repair and/or replacement |
| Tub – bath & fixtures | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, soap scum, mould/mildew and stains ▪ fixtures will be free of dust, soiling, soap scum, and stains ▪ cracked and/or broken tub will be reported for repair and/or replacement |
| Tub – shower cabinet | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, soap scum, mould/mildew and stains ▪ fixtures will be free of dust, soiling, soap scum, and stains ▪ cracked and/or broken tub will be reported for repair and/or replacement |
| Tub – whirlpool | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, soap scum, mould/mildew and stains ▪ fixtures will be free of dust, soiling, soap scum, and stains ▪ cracked and/or broken tub will be reported for repair and/or replacement |
| Urinal & fixtures & exposed piping | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, and stains ▪ fixtures will be free of dust, soiling, and stains ▪ cracked or broken urinal will be reported for replacement ▪ leaking fixtures will be reported for repair and/or replacement |
| Vending machine | <ul style="list-style-type: none"> ▪ will be free of visible dust and smudges |
| Vent and grille | <ul style="list-style-type: none"> ▪ will be free of visible dust, and dust/spider webs |
| Vinyl board | <ul style="list-style-type: none"> ▪ will be free of visible dust and smudge build-up |
| Wall – brick | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, marks, and dust/spider webs ▪ chips, cracks, and holes will be reported for repair and/or replacement |
| Wall – vinyl | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, marks, and dust/spider webs ▪ chips, cracks, and holes will be reported for repair and/or replacement |
| Wall – wood | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, marks, and dust/spider webs ▪ chips, cracks, and holes will be reported for repair and/or replacement |
| Wall – painted | <ul style="list-style-type: none"> ▪ will be free of visible dust, soiling, marks, and dust/spider webs ▪ peeling paint, chips, cracks, and holes will be reported for repair |
| Wall – ceramic | <ul style="list-style-type: none"> ▪ will be polished, free of visible dust, soiling, marks, and dust/spider webs ▪ chips, cracks, and holes will be reported for repair and/or replacement |
| Wall – marble | <ul style="list-style-type: none"> ▪ will be polished, free of visible dust, soiling, marks, and dust/spider webs ▪ chips, cracks, and holes will be reported for repair and/or replacement |